

CASE STUDY

MoveMan Pro



Company Name

E Pearson & Sons Limited

MoveMan Pro Modules

MoveMan Pro
International
Mapping

Accounts Software

Pegasus Opera

Installation Date

October 2004

Frances Reed (Director) –

"Moveman Pro has streamlined our office administration and we are 100% confident with the back-up we receive."

Background

E Pearson and Sons Limited began in 1917 providing removals, storage and shipping services to its clients. Since the company was founded, it has now moved into the third generation of being a family run business.

Based in Middlesbrough, E Pearson and Sons Limited employs seventy people, with thirteen office staff using MoveMan Pro on a daily basis.

MoveMan Pro outline

In October 2004 E Pearson & Sons Limited took the option to have MoveMan Pro installed at their head office in Middlesbrough. After a period of evaluation it was decided that MoveMan Pro solved the business requirement of having a full customer database that centrally logged clients allowing the client details to be shared among office based staff. Additionally MoveMan Pro allowed integration with E Pearson & Sons Limited Pegasus Opera accounting system to prevent the task of duplicating all invoices that are raised.

E Pearson & Sons Limited also took the additional International module for MoveMan Pro. This allowed them to keep track of all their international shipping and trade quotes for their international division. The module tracks and facilitates every step of a removal overseas and provides ready access for every member of staff.

On a day-to-day basis MoveMan Pro's primary benefit for E Pearson & Sons Limited has been to significantly reduce the amount of administration. All administration was previously being done on paper using filing cabinets to store customer files.

E Pearson & Sons Limited have found the MoveMan Pro software to be very simple and easy to use. Throughout its use it performs each of its functions efficiently with a smooth transition moving between clients, quotes, job sheets and invoicing. After the implementation of the software E Pearson & Sons Limited uses MoveMan Pro to cover all of its removal and shipping business processes.

Installation period

Once the decision was taken to implement MoveMan Pro the installation process for E Pearson & Sons Limited took 2 weeks to install, configure, train and fully link with Pegasus Opera accounting software. The installation process was very prompt taking two days to install and set up our customised report file. After that the rest of the installation time was utilised by training the thirteen users that would be using the system.



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