

CASE STUDY

MoveMan for TabletPC



Company Name

Clark & Rose Ltd

Installation Date

May 2005

Austin Clark (Director) –

"MoveMan TabletPC is easy to use, fulfills our requirements and the support is friendly and readily available"

Background

Clark & Rose have been established within the removals industry for 99 years and offer a full service for international moving and storage on a day to day basis.

They have offices in Aberdeen, Stirling, Biggleswade and Paris, employing 86 members of staff group wide.

MoveMan for TabletPC outline

In May 2005 a business requirement came to Clark & Rose attention that one of their primary income streams, military relocation, had changed its contractual obligations and they now had to provide fully electronic surveys of the properties that they were visiting.

The collection of electronic surveys directive demanded that it had to be implemented within a month of the deadline being notified. Clark & Rose looked around the market place for a suitable solution.

After looking at the market place for electronic surveys it was ascertained that the main credible solution was MoveMan for TabletPC. This software offered everything that was required by the contract and also gave the added benefits of being able to electronically capture the **customers'** signature at point of survey and record digital images of unique items.

MoveMan for TabletPC came supplied with all the data required for the contract and allows Clark & Rose to automatically calculate the volumes for the different service aspects that the military contractor needs to capture.

Clark & Rose found the TabletPC software extremely easy to use. Rooms are added via a simple drop down list, which when selected, populates a list of standard items. Within minutes Clark & Rose found that they could add items to the survey by tapping on the item description. Once they have selected the item, the volumes, condition and service are all automatically entered saving their surveyor countless hours adding up the values.

Clark & Rose also found that the reporting side of the software was extremely comprehensive. All the required reports are catered for by the software and can be produced either on-site with the client or back in the office at a later stage.

Installation period

Once the decision was taken to use MoveMan for TabletPC then order was placed. The hardware was delivered and installed within two days and was pre-setup with all the military data required. Clark & Rose took the option of having a training session on the tablet and left with it at the end of the day.



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